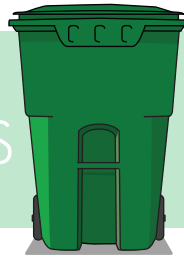


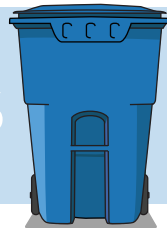


SANTA CRUZ COUNTY SINGLE-FAMILY RESIDENTIAL RECYCLE GUIDE

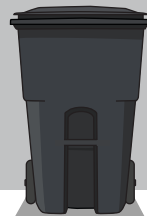
YARD TRIMMINGS



RECYCLABLES



GARBAGE



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STANDARD CURBSIDE COLLECTION SERVICES

Weekly Collection | Customers receive weekly collection service of garbage, recyclable materials and yard trimmings. Monthly rates are based on your weekly subscription level to garbage service and include collection of recyclable materials and yard trimmings in carts provided by GreenWaste. Excess materials or special items must be placed out for collection in accordance with the set-out instructions detailed in this guide.



Garbage | Customers may choose subscription volumes of 20-gallons, 32-gallons, 65-gallons or 95-gallons for weekly collection of garbage in grey carts provided by GreenWaste. To change your subscription volume, please contact Customer Service.



Recyclable Materials | Customers receive one (1) blue 65-gallon cart for recyclable materials for no additional charge. A larger 95-gallon recyclable materials cart is available by request. Additional carts for recyclable materials are available for a monthly cart rental fee.



Yard Trimmings | Customers receive one (1) green 95-gallon cart for yard trimmings for no additional charge. A smaller 65-gallon cart is available by request. Additional carts for yard trimmings are available for a monthly per cart service fee.

Limited Service Program | Limited service may be available to customers that do not need yard trimmings service. Please call Customer Service for more information.

OVERAGES PROGRAM

Garbage and Yard Trimmings | In addition to the standard weekly collection services, customers may request up to four (4) on call “Extra Set Out” collections annually for garbage or yard trimmings, for no additional charge. Any extra garbage and/or yard trimmings placed out for collection beyond the four (4) “Extra Set Out” collections, will be collected and an additional charge will apply. To schedule your “Extra Set-out” collection on your normal collection day or to purchase additional extra collections, please contact Customer Service 24 hours in advance of your normal collection day.

Recyclables | There is no additional charge for extra recyclables set out for collection.

Collection Requirements | Extra materials must be set out as follows:

- Place extra **garbage** in 32-gallon plastic bags next to your garbage cart.
- Place extra **yard trimmings** in customer-provided 32-gallon cans or tied in secured bundles (no larger than 3’ x 3’) next to your yard trimmings cart(s).
- Place extra **recyclable materials** in bags (labeled recyclables) and cardboard in tied, secured bundles (no larger than 3’ x 3’) next to your recyclable materials cart(s).

ADDITIONAL SERVICES *Provided For No Additional Charge*

Bulky-item Collection Program | Customers may request up to three (3) bulky item reuse on-call collection events each year for no additional charge. Each collection event includes up to two (2) cubic yards of reusable materials, five (5) e-Waste items, and three (3) appliances or bulky items. Appliances containing Freon count as two (2) bulky items. Additional bulky items may be collected for an additional charge. No single item may weigh more than 200 lbs., further restrictions may apply. To schedule your bulky item collection, please contact Customer Service.

Household Batteries | Please place your household batteries in a clear Ziploc-type bag and set the bag on top (not inside) of your recyclable materials cart. Batteries accepted curbside include most common household batteries (AA, AAA, C, D, 6-volt, 9-volt, camera batteries, nickel cadmium and lithium ion). Please tape the top of 9-volt rectangular batteries and 6 volt square-base batteries with spring terminals. Button-cell coin-shaped batteries are NOT accepted.

Used Oils | Customers may request Used Oil Recovery Kits and collection of used motor oils and motor oil filters for no additional charge, not to exceed one (1) pick-up per week. Used Oil Recovery Kits will be provided upon request and will only be collected when correctly placed in the containers provided and set out next to the recyclable materials cart on the normal collection day. To request a Used Oil Recovery Kit, please contact Customer Service.

e-Waste Collection | Many small eWaste items are accepted in the recyclable materials cart, as described on page 4 of this guide. Items that do not fit inside the cart and/or televisions, computer monitors and computers that may contain lead and/or mercury, must be collected as a bulky item. To schedule collection, please contact Customer Service.

Holiday Tree Collection | During the first two (2) collection weeks of each year, customers may place un-flocked and undecorated holiday trees curbside for collection on the normal collection day. Trees must be cut into sections no larger than 6' and placed next to the collection carts.

Physical Limitations Program | Customers that are disabled as defined by the Americans with Disabilities Act are eligible to receive collection services at a location other than curbside for no additional charge. To request collection at an alternate location, please download the Physical Limitations Program Application and submit your completed application to GreenWaste Recovery.

ADDITIONAL SERVICES *Additional Charges May Apply*

Off-Street Collection | The standard collection location is curbside for all containers and all material types. Containers that are not immediately accessible by the collection vehicle are considered difficult to service. Collection of difficult to service containers carries a monthly per-container fee, based on the total number of containers issued to be collected at any location other than curbside. To request difficult to service collection, please contact Customer Service.



RECYCLABLES

Place recyclable materials loose inside your recyclable materials cart. All items must fit completely inside the cart with the lid closed.

METAL

- Aerosol cans (*empty, non-toxic*)
- Aluminum foil, foil trays and pans
- Auto parts (*oil drained*)
- Beverage cans and lids
- Chicken wire
- Coat hangers (*no paper*)
- Doors and screens
- Food cans and lids
- Fuel tanks (*empty, valve off*)
- Furniture
- Keys
- Paint cans (*empty, no wet paint*)
- Pet food cans and lids
- Pipes and plumbing fixtures
- Pots and pans
- Nuts and bolts
- Scrap metal
- Screws and nails
- Tools
- Toys and sporting goods
- Umbrellas (*fabric removed*)
- Utensils

GLASS

- Beverage bottles
- Broken glass
- Dishware (*non-ceramic*)
- Food jars
- Windows
- Wine bottles

PLASTIC AND FILM PLASTICS*

- Baby wipe containers
- Baskets
- Beverage bottles
- Bread bags
- Bubble wrap
- Buckets
- Candles*
- CDs and DVDs*
- Cellophane bags
- Coat hangers
- Coffee-cup lids
- Coolers and ice chests
- Crates
- Disposable razors
- Dry cleaning and newspaper bags
- Flower pots
- Food containers, bags and pouches
- Furniture
- Hoses
- Household cleaner bottles (*non-toxic*)
- Mouthwash containers
- Pet carriers
- Plastics shrink-wrap
- Plastic or wax liners
- Prescription bottles (*must be empty*)
- Produce and shopping bags
- Shampoo and conditioner bottles
- Shelving
- Squeezable bottles
- Swimming pools
- Toys

*Recyclable when markets exist.

SMALL ELECTRONIC WASTE

- Appliances
- Calculators
- Cameras
- Computer mice
- Inkjet cartridges (*bagged*)
- Keyboards
- PDAs
- Phones



RECYCLABLES *(continued)*

Please place additional recyclable materials in bags (labeled recyclables) and cardboard in tied, secured bundles (no larger than 3' x 3') next to your recyclable materials cart.

PAPER

- Aseptic containers*
 - Books
 - Cardboard (*unwaxed*)
 - Coffee cups
 - Colored paper
 - Coupons
 - Egg cartons
 - Envelopes
 - Food packaging
 - Frozen food boxes
 - Gift wrap and tissue paper
 - Juice and milk cartons
 - Junk mail
 - Magazines and catalogs
 - Newspaper
 - Paper cups, plates and bags
 - Photographs
 - Pizza boxes (*clean*)
 - Shredded paper (*tie in clear plastic bag*)
 - Telephone books
 - White paper
- *Recyclable when markets exist.*

BULKY ITEMS *May NOT be placed inside your cart, please contact Customer Service to arrange a pick-up.*

- Air conditioners
- Computer monitors
- Computer towers
- Microwaves
- Printers and fax machines
- Refrigerators
- Stereos
- Televisions
- Washers/dryers
- Water heaters



Please place all yard trimmings inside your yard trimmings cart. All items must fit completely inside the cart with the lid closed. Items may not exceed 3' in length or 6" in diameter.

- Branches
- Cactus
- Flax
- Flowers
- Grass clippings
- Hay
- Holiday trees (*stand/decorations removed*)*
- Landscape vegetation
- Leaves
- Lumber (*unpainted, untreated*)
- Plant trimmings
- Raw fruits and vegetables
- Sawdust
- Shrubs
- Small prunings
- Small stumps
- Sod (*remove as much soil as possible*)
- Tree trimmings

For large amounts of yard trimmings, please contact Customer Service to order a roll-off box.

**Please see Additional Services on page 3 for more holiday tree collection options.*



Only NON-reusable, NON-recyclable and NON-hazardous items belong in your garbage cart. All items must fit completely inside the cart with the lid closed.

PAPER

- Carbon paper
- Food-soiled cardboard
- Newspaper - dirty
- Pizza boxes - dirty
- Paper towels and napkins
- Stickers
- Toilet paper and tissue
- Waxed cardboard and paper

PLASTIC

- Audio/video tapes
- Chip bags
- Credit cards
- Foil beverage pouches
- Rubber bands
- Straws
- Tarps
- Toothpaste and ointment tubes
- Utensils
- Webbing/mesh

POLYSTYRENE/STYROFOAM

- Cups and plates
- Egg cartons
- Meat trays
- Take-out containers
- Packing peanuts
- Packing blocks

GLASS

- Ceramics
- Cookware
- Incandescent light bulbs
- Mirrors

FOOD SCRAPS AND YARD WASTE

- Ashes - not hot
 - Coffee grounds and filters
 - Compostable ware
 - Corks
 - Grains
 - Fruits and vegetables
 - Ice plant
 - Ivy
 - Meat and poultry
 - Palm fronds*
 - Pet waste
 - Poison oak
 - Tan bark*
 - Yucca
- *For large amounts, please contact Customer Service to order a roll-off box.*



HAZARDOUS WASTE

These items CANNOT be placed in your carts.

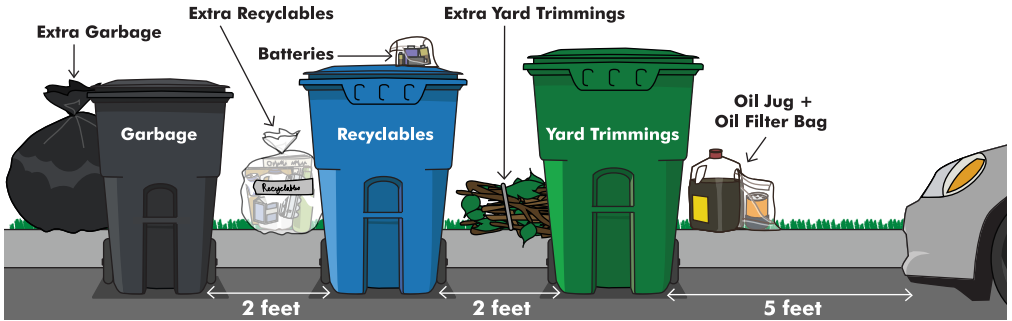
- Auto and brake fluids
 - Batteries* (e.g. auto, button-cell)
 - Cleaning fluids
 - Electronic waste (except as listed in recyclables)
 - Fire extinguishers
 - Fluorescent light bulbs (e.g. CFLs, tubes)
 - Fuel tanks - with valve on (e.g. helium, propane)
 - Grease and cooking oil
 - Medications (unused, expired)
 - Mercury thermometers/thermostats
 - Motor oil and oil filters*
 - Paints and stains (e.g. oil/solvent based)
 - Pesticides and fertilizers
 - Pool and spa chemicals
 - Solvents
 - Syringes/sharps
 - Transmission fluid
- *These items may be eligible for collection through extra services.*

For information on Household Hazardous Waste drop-off, hours of operation or proper handling and disposal/recycling of batteries, eWaste, fluorescent bulbs, sharps/needles and unused medications, please contact the Santa Cruz County Household Hazardous Waste Program at **831.454.2606** or visit www.santacruzcountyrecycles.org.

CART SET-OUT & COLLECTION INFORMATION

Set-Out Time | All materials must be placed curbside for collection no later than 5:00AM on your normal collection day.

Collection Location | Collection location is curbside for all containers and all material types.



Holiday Observance | Collection will not occur on New Year's Day (January 1st), Thanksgiving Day (4th Thursday in November) or Christmas Day (December 25th). If an observed holiday falls on a normal collection day, collection for the remainder of the week will be delayed by one day. The normal collection schedule will resume the following week.

IMPORTANT CONTACT INFORMATION

GreenWaste Recovery, Inc.

Local Office

375 Industrial Rd.
Watsonville, CA 95076

831.426.2711 | Customer Service

Mailing Address

P.O. Box 2347
Watsonville, CA 95077

800.665.2209 | Toll Free

Buena Vista Landfill and Ben Lomond Transfer Station

Buena Vista Landfill
1231 Buena Vista Dr.
Watsonville, CA 95076

831.454.2430 | Main

Ben Lomond Transfer Station
9835 Newell Creek Rd.
Ben Lomond, CA 95005

Santa Cruz County Recycling and Solid Waste Services Department of Public Works

831.454.2160 | Main

Santa Cruz County Household Hazardous Waste Program

831.454.2606 | Main